



Hi there,

I'm Mark Arnoldy, Head of Global Customer Success at Asana.

We know that keeping teams aligned is top of mind for organizations around the world right now as they adapt their working arrangements to slow the spread of COVID-19.

For the many teams who are making the shift to remote work (including our own), it's more important than ever to stay coordinated and provide the clarity needed to move work forward, no matter where you may be working.

That's why we're committed to supporting you and your team during this time of uncertainty. We're continuing to deliver [high-quality and reliable service](#) for our products. Our customer success, support, education, and community teams are standing by to help you with any needs. Online resources are available to teams around the world, including our [forum](#), [virtual events](#), and [on-demand educational webinars](#). We're also sharing [our best tips](#) from the community as well as our team on how to stay productive while working remotely.

As the former CEO of Possible Health, where I used Asana to lead global healthcare responses, I know how powerful it is when teams come together in fast-changing situations. That's why we remain committed to our work supporting nonprofits through [Asana for Nonprofits](#). We are extending this benefit and offering [free licenses to qualifying nonprofit organizations](#) working to help slow the spread of COVID-19.

On behalf of the global Asana team, we're here for you.

Take care,
Mark Arnoldy

Head of Customer Success