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**We're ready, and
here for Texas.**

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At H-E-B, our top priority is taking care of Texas. While the emergence of the coronavirus (COVID-19) is an evolving situation with many unknowns, we are sure of one thing: We will do our part to help our fellow Texans prepare. As a state, we can help slow the spread of the virus by working together. H-E-B is prepared to help our fellow Texans in any situation our company and communities might face.

Here are some of the things we're doing to help:



Helping ensure a safe shopping experience



At H-E-B stores, we are going above and beyond our already-strict protocols to sanitize our stores to create a safer shopping experience. We'll be sanitizing our stores and hard surfaces at higher frequency and customers can find hand sanitizer available throughout our stores, as well as basket wipes at every entrance. We're also conducting training for our Partners to reinforce our enhanced hygiene and personal wellness measures.

Providing access to products for everyone



We understand our customers want to prepare by stocking up on the essentials. Texans must continue to prepare, but panic does not promote progress. To provide access for all our customers, some product quantities may be limited.

While our customers might find our supply of some products low or temporarily out of stock, please rest assured knowing that we're maintaining close contact with our suppliers and our Partners are working around-the-clock to keep our shelves

stocked. We encourage customers to check back with us if they cannot find what they need, as we'll continue to restock our products.



Working together to protect Texas



As a state, we can help slow the spread of coronavirus by working together as a community. There are everyday preventative measures and practices we can all employ to stay healthy, and help prevent the flu and other viral infections:

- ✓ **Wash your hands** with soap and water for at least 20 seconds.
- ✓ **Do not touch** your eyes, nose or mouth with unclean hands.
- ✓ **Cover** your nose and mouth with a tissue when you cough or sneeze.
- ✓ At home and at work, **clean** frequently touched surfaces.
- ✓ **Avoid** close contact with people who are sick.
- ✓ **Stay home** if you are sick.
- ✓ **Rest assured**, according to the CDC, the coronavirus is not related to any food products.

Protecting our Partners and communities



Our Partners are the heart of everything we do at H-E-B and we want to help them take extra care of themselves and their families so they can take better care of you, our customers.

- ✔ We are equipping our Partners with the best and most current information so that they can make informed decisions for their families.
- ✔ We have increased resources for our Partners to improve their wellness practices and if they do not feel well, we encourage them to stay home.
- ✔ Additionally, the company has eliminated all business-related air travel both domestically and internationally for H-E-B Partners until further notice.
- ✔ We are also paying close attention to the health needs of our communities and are scaling back our presence at large community gatherings to promote awareness and prevent the further spread of the virus.

is committed

For additional information and updates, visit the [CDC](#) or the [Texas Department of State Health Services](#).

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