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## An update regarding Coronavirus

1 message

**Vinsen Faris** <vinsenf@mowsatx.org>  
Reply-To: Vinsen Faris <vinsenf@mowsatx.org>  
To:

Wed, Mar 11, 2020 at 9:00 AM



Dear Meals on Wheels San Antonio friends and family,

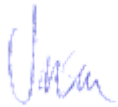
We know our community is concerned about the recent media coverage regarding the coronavirus. Our team at Meals on Wheels San Antonio is monitoring this situation closely through credible sources including the San Antonio Metropolitan Health District, the Texas Department of State Health Services and the Centers for Disease Control and Prevention. The risk to our community has been stated as low but we are taking precautions to keep our clients well while we monitor the situation.

As a reminder, we follow health officials recommended steps to protect against coronavirus similarly to how we prevent the spread of other illnesses at Meals on Wheels. Staff, volunteers, visitors and anyone who works with or near our food supplies are trained in frequent hand-washing, covering coughs and sneezes, cleaning and disinfecting areas frequently and staying home when ill. We also utilize Lysol to sanitize all surfaces and keep our meals safe. Our Grace Place centers are taking additional steps to protect clients onsite by temperature checking staff and clients and temporarily canceling any outside visitors from entering the centers.

While we do not anticipate a disruption in service, our team is preparing extra shelf stable packages to deliver to clients as needed. If you would like to donate to support these shelf stable boxes you can do so [here](#). We have a plan to notify caregivers, volunteers and clients if updates or changes are necessary.

New illnesses can cause concern for those we serve. We can help our clients and our greater community by using daily hygiene actions that protect people from respiratory viruses in general. You can learn more about these habits and get updated information on the coronavirus at <https://www.sanantonio.gov/Health/News/alerts/coronavirus>.

Sincerely,



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Chief Executive Officer  
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[4306 NW Loop 410, San Antonio, TX 78229](#)

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