

## Buy Tickets & More

### Safety and Travel Update

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#### A Message from Universal Orlando Resort about Coronavirus (COVID-19)


As you plan your time with us, we know you may have questions about the coronavirus (COVID-19). We are sharing this update with you so that you have the information you need.

Universal Orlando Resort is open and welcoming guests as usual. The health and safety of our guests and team members is our top priority. Here are some of the preventive measures we have in place:


- We are in regular contact with health officials and our own health experts and we are carefully monitoring the COVID-19 situation
- We are enhancing our already aggressive cleaning protocols – and applying stringent guidelines for cleaning all areas of our destination, our hotels and CityWalk. This includes our rides and attractions, our restaurants and dining areas, our merchandise locations and more.
- We continue to communicate with our team members and reinforce our best-practice health and hygiene procedures. This includes active reminders about preventing illness, hand-washing, staying home when they feel ill, etc.
- For the comfort and convenience of our guests, we have increased the number of hand sanitizer units in our parks and hotels
- The Centers for Disease Control recommends frequent handwashing and other preventive steps all of us can take. For more information, visit their website at: <https://www.cdc.gov/coronavirus/2019-ncov/about/prevention-treatment.html> (<https://www.cdc.gov/coronavirus/2019-ncov/about/prevention-treatment.html>)

Thank you, and we look forward to your visit.

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